



# Secure Lifecycle Solutions

End-to-End IT Solutions — Built on Trust, Backed by Expertise, and Designed to Drive Performance.

[www.argusx.com](http://www.argusx.com)



## Our Mission

To consistently deliver excellence through our people, processes, & technology solutions to help enable our clients & the communities we serve achieve success.

## Our Vision

To be a leading global IT services provider, known for always adding innovative solutions & value to the pursuit of information usefulness & access.... anywhere, anytime.

## WHY CHOOSE US?

- 20+ Years of Expertise
- Reliable Performance
- Quick, Trusted Support.



7

Industry Certifications



**OVER 30K**

Skilled Resources Servicing the U.S., Canada, & Mexico

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## CORPORATE OVERVIEW



Founded in 1997 & headquartered in the Dallas–Fort Worth area, our company brings over two decades of experience serving top-tier mid-size to enterprise-level clients. We operate a state-of-the-art Tech Center & Depot in DFW, with national coverage supported by 72 partner & affiliate offices across the U.S. Our commitment to quality & compliance is reflected in our certifications, including ISO 9001:2015, ISO 14001:2015, OHSAS 18001:2007, & R2:2013. We are also a certified Minority Business Enterprise (MBE), Small Business Enterprise (SBE), & Historically Underutilized Business (HUB).

## SOLUTIONS



We serve as a value-added reseller for leading IT software providers & hardware manufacturers, while also repurposing end-of-life IT equipment to support global charitable initiatives aimed at closing the digital divide & promoting STEM education.



**Full-Life-Cycle IT Infrastructure Services**



**Safe & Secure Managed IT Services**



**Project Management Resources**

## VALUES



1

### Service

Delivering exceptional service with every client encounter is the key to our success.

2

### Passion

Passion is the fuel that drives our culture & energizes our business.

3

### Integrity

We believe honesty & integrity engenders trust which is the cornerstone of our business.

4

### Community

We are committed to positively impacting the communities where we do business & to philanthropic causes that have global reach.

5

### Excellence

It drives our processes, innovations, continuous improvements, & the execution of everything we do.

# Transforming Your BUSINESS



Argus offers a comprehensive suite of secure & scalable Infrastructure & Managed Services solutions designed to help enterprises maximize their investments in technology, people, & processes. Clients choose to work with us for our proven ability to consistently deliver value through tailored, results-driven solutions.

We proudly support a wide range of industries—including **government, retail, healthcare, construction, finance,** and **nonprofit** sectors—and serve clients of all sizes, from Fortune 500 companies to small & mid-sized businesses.

## OUR SERVICES

Argus provides end-to-end IT solutions that help organizations source, manage, support, & retire technology efficiently & securely. As an authorized reseller, we deliver cost-effective bundling, DaaS, & scalable managed services. Our offerings include remote & on-site support, infrastructure consulting, & certified data destruction, recycling, & repurposing programs aligned with compliance & sustainability goals.

### Source



#### HW/SW Spec & Source

Argus is an “Authorized Reseller” for Original Equipment Manufacturers & has licensing agreements with the industry’s leading software companies. With decades of IT infrastructure experience, these relationships allow us to be your low cost - high value provider of infrastructure hardware & software solutions.

#### Device as a Service (DaaS)

Argus can bundle a holistic set of solutions, inclusive of HW, SW, & Services for one monthly fee (Equipment, Configuration, Deployment, Support, Repair, Monitoring & Reporting, & Asset Retirement)

#### HW/SW Bundling

Argus can provide one vendor, one price, & one seamlessly integrated solution. By bundling the purchase cost of the hardware & the services together we deliver the following benefits:

- Reduced operating expense
- (OPEX)
- Reduced Cost
- Faster Implementation
- Streamlined Administration
- Improved overall service & value

### Manage



#### Monitor & Support (Remote / On-site)

Argus’s two decades of experience working with complex enterprise sized businesses has allowed us to craft a robust & specialized Managed Services Solution Set for Small & Medium Businesses:

- Support & Help Desk
- NOC Support
- VOIP Managed Print
- Data Backup & Recovery Services
- Email/Spam Prevention
- Cloud Service
- Hosting Services
- Migration Services

#### Improve, Secure, & Maintain

HW Repair Services  
Security  
Content Management  
Virtualization  
Network Management  
Business Continuity  
NIST Compliance  
HIPAA Compliance  
GDPR Compliance

#### Manage & Report

Systems Management Vendor Management  
SLA Management  
Incident Reporting  
Infrastructure Life-Cycle Asset Management & Reporting

### Support



#### Depot Services

Argus’s DFW based Technology & Depot Center supports the following services:

- Ordering, receiving, inventory, & storage
- Software Imaging of new equipment
- Asset Mgt. & Reporting
- Hardware repair & maintenance services

#### Field Support – Tech Refresh & Break-fix

Argus provides full services & support of IT assets.  
IMAC – Installation, Move, Add, or Change process services.

Consulting Services – Infrastructure Planning, Data Center Migrations, Data Center Decommissions IT Environment, Discovery, Assessment, & Configuration Planning  
Operating System Migrations – Windows, Unix/Linux, Chrome OS  
Project Services, i.e. “Turnkey” project management of any key IT initiative.

#### Technology Moves

- Data Center Relocations
- Departmental Moves
- New Facility Installations & Moves

### Retire



#### Data Destruction

All electronic media data wiping & shredding, Asset management, & Certificates of Destruction & Recycling

#### Recycling

Argus is ISO 14001:2004 Certified; meeting the standards for environment management systems & R2:2013 certified; the standard for electronics recyclers. We recycle electronics equipment, i.e. data center equipment, desktops, laptops & mobile devices. We also offer “Gain-Share” participation to our customers for the brokering & resale of recycled IT assets.

#### Repurposing & Community Give Back

Argus has an established & vetted network of Regional, National, & Intl. Charities focused on STEM & the Digital Divide. We can also supply directly or facilitate our client’s participation in the charity or community program of their choice.